



Virginia Information Technologies Agency



ITIB Recommended Technology Investment Projects (RTIP) 2005 Report – Survey Results

Briefing to the Strategic Planning
and Review Committee
February 9, 2006

expect the best



Purpose

What were we trying to determine with this survey?

- who is using the RTIP Report
- how the RTIP Report is being used
- if the RTIP Report meets the expected needs of identified stakeholder groups
- suggested improvements to the report and process



RTIP Survey – Stakeholder Groups

1. Agencies and EBDs/RSDs
2. Governor's Office
3. General Assembly, JLARC and APA
4. Cabinet
5. Business Partners and Outside Organizations

This was a targeted, not a random, survey.



Who is using the RTIP Report?

Stakeholder Group	# Surveyed	# Responses	%
Agencies and EBDs/RSDs	88	16	18%
Governor's Office	34	2	5%
General Assembly, JLARC and APA	27	6	22%
Cabinet	26	1	3%
Business Partners and Outside Organizations	49	4	8%
Total	224	29	13%



How is the RTIP Report being used?

- As a reference in the following processes:
 - Budgeting Process
 - Strategic Planning Process
 - APR Process
 - EA Planning Process
 - Project Review Process
- To determine the following:
 - collaboration opportunities
 - funding competition
 - risks within the COV
 - risks within agencies
 - which projects to monitor or audit
 - emerging business opportunities in the COV
- To provide a view of how COV integrates and manages its IT Investments



Survey Results - Likes

- The category presentations are very helpful.
- The project descriptions are helpful.
- It is the only complete and comprehensive report that identifies, analyzes, and prioritizes major IT projects. The main report clearly and concisely presents the key information.



Survey Results - Dislikes

- The report has too much unnecessary verbiage.
- The report is too complex.
- It does not answer the question – ‘What are the future IT needs of Secretariats?’
- It is difficult to find on the VITA Website.
- Some charts are too hard to read.
- The information is self-reported by agencies and as a result, the accuracy is questionable.
- The report does not provide funding options.



Survey Results – Dislikes Cont'd.

- It is unclear what this report is telling the Commonwealth of Virginia (COV).
- Confusion is created by suggesting all enterprise opportunities are collaborative and vice versa.
- There is a disconnect between the RTIP and budgeting process making it difficult to understand how the needs and priorities of the COV are identified.
- COV needs and priorities are not clearly represented. A listing of agency needs is not a listing of COV needs.
- The consequences of not funding a project need to be included in this report.



Observations, Conclusions, and Recommendations

- Observation - The lack of response may indicate that this report is not being used by many people.
- Conclusion - The report is complex, difficult to use, and in some cases, misunderstood.
- Recommendation - RTIP 2006 should be simple, easy to understand and use.
- Recommendation – Improve outreach and education about RTIP Report and related processes for strategic planning.



RTIP Report Contact Information

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